

## STATE REPRESENTATIVE MIKE O'Brien

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# Rep. Mike O'Brien Working for You

#### **Dear Friends:**

An important part of my job as your state representative is to help you deal with state government issues and programs.

Often, residents don't know exactly where to turn for the services provided by the state. Figuring out which agency can help with a particular problem or question and how to contact the right department can be a challenge. I'm here to help.

Take a look at the state programs and services on this card, and please don't hesitate to call or stop in my office for help.

As always, I invite your feedback. Please reach out to me with your comments, questions or concerns.

Sincerely,

## My Office Can Help You With

- Car registrations, special tags, handicap placards, titles and driver's license applications
- Information on financial assistance for higher education
- Assistance in obtaining and completing state forms of all kinds
- Voter registration and absentee ballot applications
- Unemployment compensation, disability and workers' compensation
- Birth and death certificates
- Problems with the Department of Human Services (food stamps, medical and income assistance)
- Pennsylvania income tax questions or problems

- Complaints or questions about utilities and the Public Utility Commission
- Complaints and problems with insurance companies
- Renewal of state-issued licenses or certifications
- Property Tax/Rent Rebate problems or questions
- Problems or questions about the state lottery
- PACE cards for senior citizens
- Consumer complaints
- Liquor Control Board concerns or questions
- Information about federal, state and local government agencies

ANY QUESTION ABOUT STATE GOVERNMENT!

### **SEPTA Services for Seniors**

SEPTA Key is the new fare payment and collection system being implemented across Southeastern PA. Please note that this WILL NOT impact FREE senior service on SEPTA.

While the program is being phased in, seniors may still use

their current ID card to ride free on SEPTA transit. When SEPTA Key is in place, your PA Driver's License or state-issued ID also will still be accepted to ride free on SEPTA buses, subways, trolleys and the Norristown High Speed Line. Regional rail is still \$1. You can register and get your picture taken for the free SEPTA Key Senior ID card at SEPTA headquarters at 1234 Market St. and Suburban Station, Room 108, Philadelphia.

Please contact my office if you need help with SEPTA Key.